



Australian Government

Assessment Requirements for MSS408011 Develop knowledge systems and learning processes for an organisation

Release: 1

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Modification History

Release 1. Unit code changed. Application changed. Elements changed. Performance Criteria changed. Foundation Skills populated. Range of Conditions removed. Assessment Requirements changed. Workplace outcome changed. Supersedes and is not equivalent to MSS408005 Develop the learning processes of the operations organisation and MSS407008 Capture learning from daily activities in an organisation.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- develop knowledge systems and learning processes across at least one organisation or at least 2 sections or departments of an organisation.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- competitive systems and practices principles and tools
- organisational goals, strategies, operations and processes
- techniques to promote a safe respectful environment for communication and learning
- techniques to facilitate communications and agreement across levels and areas of the organisation
- communication styles, methods and media to suit a range of audiences
- underpinning values relevant to competitive systems and practices including:
 - respect for people
 - respect for process
 - empowered teams and devolved decision making and/or strategy deployment
 - transparency and culture of learning
 - go and see and/or go to the source decision making
- methods of determining the impact of a change
- purpose and principles of learning and knowledge management systems
- methods of capture, verification, operationalisation and institutionalisation of organisational knowledge.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions, including:
 - functioning competitive systems and practices environment.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>