



Australian Government

Assessment Requirements for MSS407017

Review continuous improvement processes

Release: 1

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Modification History

Release 1. Updated unit code. Changes to performance criteria. Range of conditions removed. Assessment requirements amended. Equivalent outcome.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- reviewed continuous improvement (kaizen) processes of at least 1 of the following:
 - team
 - area or department environment
 - or a small or medium sized enterprise.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- kaizen processes and their implementation
- KPIs, their relevance, contributions and distinction between KPIs leading to suboptimal performance and those optimising the whole, including their:
 - appropriateness
 - currency
 - unintended consequences
 - signal and noise
- bases for comparing outcomes of solutions
- resource considerations
- competitive systems and practices tools relevant to the organisation and the processes
- legislation, regulation, codes of practice, contracts for work role
- sustainability principles relevant to the process
- influence, persuasion and negotiation methods.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions, contingencies, facilities, equipment and resources.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

The MSS Sustainability Companion Volume implementation Guides are available from VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>