



Australian Government

Assessment Requirements for MSS405019 Develop a Balanced Scorecard

Release: 1

Assessment Requirements for MSS405019 Develop a Balanced Scorecard

Modification History

Release 1. Unit code changed. Application changed. Performance Criteria changed. Foundation Skills populated. Range of Conditions removed. Assessment Requirements clarified. Supersedes and is equivalent to MSS405006 Develop a Balanced Scorecard

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- develop a new, or improve an existing, Balanced Scorecard and facilitate its use to improve operational performance for at least one organisation, department, section or equivalent.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- Balanced Scorecard principles, components, perspectives and feedback loops
- how to develop KPIs which contribute to overall optimisation compared to those that don't
- how to develop a strategy map
- metrics and reporting systems relevant to the Balanced Scorecard
- strategic issues, including vision, for the organisation
- techniques to facilitate communications and agreement across levels and areas of the organisation.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - access to relevant data
- modelling of industry operating conditions.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are found in VETNet – -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>

