



Australian Government

Assessment Requirements for MSS405000 Develop competitive systems and practices for operational objectives

Release: 1

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Modification History

Release 1. Unit code changed. Unit title changed. Application changed. Elements changed. Performance Criteria changed. Foundation Skills populated. Range of Conditions removed. Assessment Requirements changed. Workplace outcome changed. Supersedes and is not equivalent to MSS405001 Develop competitive systems and practices for an organisation and MSS405007 Introduce competitive systems and practices to a small or medium enterprise.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- determine an agreed strategy comprising at least 2 competitive systems and practices, techniques and/or tools aligned to operational objectives
- plan and implement the strategy across an organisation, department or functional area.
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Knowledge Evidence

There must be evidence the candidate has knowledge of:

- principles, techniques and tools of competitive systems and practices being developed, including:
 - kaizen and kaizen blitz techniques
 - muda identification and minimisation
- benefit/cost determination and application
- how to match and prioritise strategies to organisation goals
- customer requirement stages where value stream actions may occur
- methods of collecting and processing required data
- techniques to facilitate communications and agreement across levels and areas of the organisation
- underpinning values relevant to competitive systems and practices and their relevance to operational objectives including:
 - respect for people
 - respect for process
 - transparency and culture of learning
 - creation of value and customer perceived value
 - empowered teams and devolved decision making and/or strategy deployment
 - go and see and/or go to the source decision-making
 - rapid cycle or iterative development

- empirical development.
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Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions, including:
 - functioning competitive systems and practices environment.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are found in VETNet – -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>