



Australian Government

**Assessment Requirements for MSS403059
Facilitate continuous improvement through
the use of standardised procedures and
practices**

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Modification History

Release 1. Unit code changed. Application changed. Performance Criteria changed. Foundation Skills changed. Assessment Requirements changed. Workplace outcome has changed. Supersedes and is not equivalent to MSS403055 Facilitate continuous improvement through the use of standardised procedures and practices.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- facilitate at least one work team for 2 cycles that include the use, improvement and updating of standardised procedures and practices in a competitive systems and practices environment.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- customer requirements including internal and external customers
- causes and impact of variability
- available procedures and how they are applied and updated
- how to calculate takt time and cycle time
- barriers to achieving takt time and how to resolve them
- types of muda that may be found in the process or work area being improved
- continuous improvements processes
- questioning techniques to elicit and develop improvement suggestions
- underpinning values relevant to competitive systems and practices including:
 - respect for people
 - respect for process
 - transparency and culture of learning
- techniques to facilitate communications based on respect for people and team expertise.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:

- standardised procedure/s for the work area
- modelling of industry operating conditions, including:
 - functioning competitive systems and practices environment

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are available from VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>