



Australian Government

Assessment Requirements for MSS025020 Provide environmental information to customers

Release: 1

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Modification History

Release 1. Updated unit code. Changes to performance criteria. Range of conditions removed. Assessment requirements amended. Equivalent outcome.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- provided environmental information in response to at least 3 requests for information, including:
 - applying workplace procedures for the receipt of information requests, release of information and record keeping
 - supplying accurate, reliable information that meets the customer's needs and uses language, style and format that is readily understood
 - preparing written documents that are free from spelling, grammatical and formatting errors
 - providing authorised information within the expected timeframe and confirming the client's understanding.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- sources of environmental information
- environmental protection and management terminology, concepts and principles
- site, project and program characteristics and the nature of activities
- environmental legislative and regulatory requirements relevant to site, project or program within scope of responsibility
- workplace environmental management plans, procedures, control measures and management actions for site, project or program within scope of responsibility
- environmental management values, environmental issues, risks and impacts for site, project or program
- workplace procedures for the receipt of information requests, release of information and record keeping.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions, contingencies, facilities, equipment and resources.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

The MSS Sustainability Companion Volume implementation Guides are available from VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>