



Australian Government

Assessment Requirements for MSS017013 Manage a major sustainability non-conformance

Release: 1

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Modification History

Release 1. Updated unit code. Changes to performance criteria. Range of conditions removed. Assessment requirements amended. Equivalent outcome.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- managed at least 1 major sustainability non-conformance for an organisation.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- methods to identify non-conformances
- impact of non-conformances on organisation
- methods of prioritising business impacts based on key indicators:
 - effect on error rates and defects
 - loss of or delay in supply of materials or components
 - loss or severe restriction of process capability
 - loss of transport from or to operational centre or process facility
 - unplanned increases in costs of materials or services
 - increases in the cost of finance or capital
 - sudden change in regulatory requirements
- methods of prioritising responses based on business and customer needs:
 - customer requirements
 - the philosophies and strategies of the organisation, health, safety and environment (HSE) requirements
 - delivery of products/services
 - statutory and contractual requirements
- negotiation methods
- external stakeholders
- stress management techniques
- root cause analysis.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions, contingencies, facilities, equipment and resources.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

The MSS Sustainability Companion Volume implementation Guides are available from VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>