



Australian Government

Assessment Requirements for MSL934006

Apply quality system and continuous improvement processes

Release: 1

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Modification History

Release	Comments
Release 1	This version was released in <i>MSL Laboratory Operations Training Package Release 2.0</i>. Supersedes and equivalent to MSL934002 Apply quality system and continuous improvement processes. Foundation skills information added. Range of conditions removed. Assessment requirements amended.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- used at least 3 quality improvement tools and techniques to effectively analyse performance in work area
- implemented actions to improve performance, working individually or as part of a team.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- business goals and quality requirements associated with job function and/or work area as a basis for decision making and action
- scientific and technical requirements of the processes, procedures, equipment and instrumentation associated with the candidate's work tasks and duties
- specifications for laboratory products and services in the work area
- role of laboratory services to the workplace and customers
- quality requirements of the candidate's job role and functions
- workplace procedures associated with the candidate's routine technical duties
- workplace recording and reporting procedures
- quality control procedures
- products and services provided by the workplace
- scheduling of tests and procedures to meet customer requirements
- fundamental role of internal and external audits
- recording, reporting and document control requirements
- continuous improvement and waste minimisation principles
- material, production and product specifications

- layout of the workplace, divisions and laboratory
- organisational structure of the workplace
- quality improvement tools and techniques
- quality improvement opportunities
- accreditation and regulatory requirements relating to quality objectives, such as Australian and international standards and the National Association of Testing Authorities (NATA) requirements.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - workplace quality manual and procedures, quality control data/records
 - customer complaints and rectifications.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

MSL Laboratory Operations Companion Volume Implementation Guide is available from VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5c63a03b-4a6b-4ae5-9560-1e3c5f462baa>