



Australian Government

Assessment Requirements for MSFFDM4009 Match furnishing style and materials to customer requirements

Release: 1

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Modification History

Release 1. Unit code and application changed. Elements and performance criteria changed. Range of conditions removed and relevant information moved to Assessment Requirements. Assessment Requirements changed to remove duplication with Performance Criteria. Supersedes and is equivalent to MSFFT4009 Match furnishing style and materials to customer requirements.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- match furnishing style and/or materials to meet the needs of two different customers, providing information on all of the following:
 - product characteristics and origins
 - competitive features
 - how the product meets specific customer needs
 - costs.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- legal and ethical considerations when providing information to customers, including individual responsibility under Australian consumer law
- parameters for making furnishing style and materials selections:
 - overall design parameters
 - colour
 - materials
 - practicality
 - cost
 - end user requirements
- historical and contemporary, including emerging art and design styles and movements, and their respective style characteristics and materials, and options relevant to the work context:
 - product characteristics and origins
 - competitive features
 - costs
- visual aesthetics

- current market segment products, and suitable online and offline sources of inspiration and possible design elements that will meet client needs:
 - brochures
 - magazines
 - websites such as online galleries and retail sites
 - design forums
 - reference books
 - other existing workplace design information
 - transferable technological ideas or concepts
 - natural or man-made structures and objects
- current ethical issues in society affecting makers and designers, including but not limited to:
 - social justice
 - environmental sustainability
 - ethical sourcing of material
 - biodiversity
 - cultural heritage and sensitivities
 - social responsibilities of makers and designers
- making techniques for products based on materials selection
- style, materials and finishes used to produce products, including their specifications, behaviours and limitations, and how currently available materials and finishes can be applied to achieve historical art and design styles
- workplace policies and procedures for:
 - costing of products
 - interactions with customers
 - documentation requirements
- mathematical procedures for calculation of costs.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - information about product options
 - information technology for documentation.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=0601ab95-583a-4e93-b2d4-cfb27b03ed73>

