



Australian Government

Assessment Requirements for MSFAH4003

Advise on security technology, hardware and services

Release: 1

Assessment Requirements for MSFAH4003 Advise on security technology, hardware and services

Modification History

Release 1. Supersedes and is equivalent to MSFAH4001 Advise on security technology, hardware and services.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- matched compliant architectural hardware products to 2 different customer briefs or specifications
- undertaken both imperial and metric measurements and matching to hardware measuring systems
- read and interpreted:
 - plans
 - designs
 - specifications.
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Knowledge Evidence

There must be evidence the candidate has knowledge of:

- legislation, codes and standards that apply to architectural hardware, including key features of Regulation 90
- architectural hardware:
 - types of jobs
 - typical customers
- sources of information on architectural hardware products and services
- available architectural hardware and/or keying system options and basic requirements for installation
- types and functions of architectural hardware and/or keying system
- organisational policies and procedures, in relation to:
 - client confidentiality
 - sales and/or customer service
 - methods of dealing with special requirements of customers
 - customer complaints
 - price negotiation
- building construction methods and types that impact on architectural hardware

- type of problems associated with architectural hardware systems and how to avoid and respond
- principles of effective communication
- documentation requirements and processes.
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Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - architectural hardware products
 - job specifications and/or requirements
 - legislation, codes and standards

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=0601ab95-583a-4e93-b2d4-cfb27b03ed73>