



Australian Government

MSF31018 Certificate III in Interior Decoration Retail Services

Release 5

MSF31018 Certificate III in Interior Decoration Retail Services

Modification History

Release 5. Elective imported units updated. Supersedes and is equivalent to MSF31018 Certificate III in Interior Decoration Retail Services (Release 4).

Release 4. Eight elective units updated and one deleted. Supersedes and is equivalent to MSF31018 Certificate III in Interior Decoration Retail Services (Release 3).

Release 3. Imported units updates. Supersedes and is equivalent to MSF31018 Certificate III in Interior Decoration Retail Services (Release 2).

Release 2. Minor updates. Supersedes and is equivalent to MSF31018 Certificate III in Interior Decoration Retail Services (Release 1).

Release 1. Supersedes and is equivalent to MSF31013 Certificate III in Interior Decoration Retail Services.

Qualification Description

This qualification reflects the role of individuals who provide practical assistance and advice to customers on furnishing products in a retail, showroom or domestic environment.

They use discretion and judgment in their work roles and adapt and transfer skills and knowledge to different customer situations and needs. Furnishing products may include soft furnishings, furniture, flooring, window coverings or kitchen and bathroom items

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

Total number of units = 13

- 5 core units
- 8 elective units, consisting of:
 - at least 1 unit from Group A
 - at least 5 units from Group B
 - up to 2 units from Group A, Group B, any endorsed Training Package or accredited course – these units must be relevant to the work outcome.

Units selected from other Training Packages and accredited courses must not duplicate units available within this qualification.

CORE UNITS

Unit code	Unit title
MSMENV272	Participate in environmentally sustainable work practices
MSMSUP102	Communicate in the workplace
MSMSUP106	Work in a team
MSMWHS200	Work safely
SIRXCEG001	Engage the customer

ELECTIVE UNITS

Group A

Unit code	Unit title
MSFFDM4009	Match furnishing styles and materials to customer requirements
MSFFL3052	Plan and cost flooring technology work
MSFFL3058	Provide advice to customers on floor coverings
MSFFP2019	Source and review information about kitchen, bathroom and laundry design
MSFGN2001	Make measurements and calculations
MSFGN3003	Advise customers on products and services
MSFKB3009	Provide advice on modular kitchens
MSFKB3012	Plan kitchen and bathroom projects
MSFSF3017	Measure up and calculate fabric quantities for window coverings
MSFSF3018	Advise customers on interior decoration

Group B

Unit code	Unit title
BSBFIN302	Maintain financial records

BSBOPS304	Deliver and monitor a service to customers
BSBOPS305	Process customer complaints
CUAACD311	Produce drawings to communicate ideas
CUAACD312	Produce computer-aided drawings
CUADES202	Evaluate the nature of design in a specific industry context
CUADES301	Explore the use of colour
CUADES305	Source and apply information on the history and theory of design
CUADIG304	Create visual design components
MSFGN3005	Read and interpret work documents
MSFGN3006	Estimate and cost job
MSS402055	Apply quality standards
SIRRINV002	Control stock
SIRXSLS001	Sell to the retail customer
SITXMPR011	Plan and implement sales activities

Qualification Mapping Information

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Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=0601ab95-583a-4e93-b2d4-cfb27b03ed73>