



Australian Government

MSF31013 Certificate III in Interior Decoration Retail Services

Release 3

MSF31013 Certificate III in Interior Decoration Retail Services

Modification History

Release 3 - CPCCOHS1001A removed from Group B elective bank. Not applicable to this qualification. Equivalent.

Release 2 - Imported units updated. Equivalent.

Release 1 - New qualification

Qualification Description

This qualification describes the skills and knowledge required to provide practical assistance and advice to customers on interior decorating in a retail, showroom or domestic environment.

The qualification reflects vocational outcomes for job roles in retailers/department stores and showrooms that provide products for interior decoration. It involves a defined range of skilled operations, usually within a range of broader related activities involving known routines, methods and procedures, where some discretion and judgement is required in the selection of equipment, services or contingency measures and within known time constraints.

There are no specific licences that relate to this qualification. However, depending on the jurisdiction, licensing or regulatory requirements may apply to the use of some units in this qualification. Local regulations should be checked for details.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

To be awarded the MSF31013 Certificate III in Interior Decoration Retail Services, competency must be achieved in **thirteen (13)** units of competency.

- **four (4)** core units of competency
- **nine (9)** elective units of competency.

Note: Units marked with an asterisk have one or more prerequisites and must be considered in the total number of units. Please refer to individual units for details.

CORE UNITS

Complete all **four (4)** units from this list.

| Unit code | Unit title |
|-----------|---|
| MSMENV272 | Participate in environmentally sustainable work practices |
| MSMWHS200 | Work safely |
| MSMSUP102 | Communicate in the workplace |
| MSMSUP106 | Work in a team |

ELECTIVE UNITS

Select **nine (9)** units from Groups A, B and C as specified below.

Group A

Select **one (1)** unit from Group A.

| Unit code | Unit title |
|-----------|---|
| MSFGN2001 | Make measurements and calculations |
| MSFFL3001 | Plan and cost flooring technology work |
| MSFSF3008 | Measure up and calculate fabric quantities for window coverings |

Group B

Select a minimum of **five (5)** units from Group B.

| Unit code | Unit title |
|-----------|--------------------------------------|
| BSBCUE304 | Provide sales solutions to customers |
| BSBCMM301 | Process customer complaints |

| | |
|--------------|--|
| BSBCUS301 | Deliver and monitor a service to customers |
| BSBDES202 | Evaluate the nature of design in a specific industry context |
| BSBDES301 | Explore the use of colour |
| BSBDES305 | Source and apply information on the history and theory of design |
| BSBFIA301 | Maintain financial records |
| CUADIG304 | Create visual design components |
| CUAACD301 | Produce drawings to communicate ideas |
| CUAACD302 | Produce computer-aided drawings |
| MSAPMSUP201A | Receive or despatch goods |
| MSFBA3009 | Provide advice to customers on blinds and awnings |
| MSFFL2004 | Moisture test timber and concrete floors |
| MSFFL3003 | Inspect sub-floors |
| MSFFL3050 | Provide advice to customers on floor coverings |
| MSFFT4009 | Match furnishing styles and materials to customer requirements |
| MSFGN3001 | Read and interpret work documents |
| MSFGN3002 | Estimate and cost job |
| MSFID3001 | Source and specify decoration products |
| MSFID3002 | Style a retail display |
| MSFSF3010 | Advise customers on interior decoration |
| MSFSF3013 | Provide technical advice to customers |
| MSS402051 | Apply quality standards |
| SIRRRPK010A | Recommend home and home improvement products and services |
| SIRRINV002 | Control stock |
| SIRXSLS001 | Sell to the retail customer |
| SIRXSLS303 | Build relationships with customers |
| SITXMPR003 | Plan and implement sales activities |

Group C

Up to **three (3)** relevant units may be chosen from units not already selected in Groups A and B or units available in this Training Package or in other endorsed Training Packages and accredited courses. Those units must be aligned at Certificate III (maximum 3 units) or Certificate IV level (maximum 1 unit).

Units selected from other Training Packages and accredited courses via Group C must be relevant to the qualification outcome and not duplicate units available within this qualification.

Qualification Mapping Information

Release 3 - CPCCOHS1001A removed from Group B elective bank. Not applicable to this qualification. Equivalent.

Release 2 - Imported units updated. Equivalent.

Release 1 - New qualification. Supersedes and is based on, but extends, LMF31908 Certificate III in Interior Decoration (Retail Services). Outcomes are not equivalent.

Links

MSA Training Package Companion Volumes -

http://companion_volumes.vetnet.education.gov.au/Pages/TrainingPackage.aspx?pid=35