



Australian Government

Assessment Requirements for MEM20032 Service and repair fire and security containers

Release: 1

Assessment Requirements for MEM20032 Service and repair fire and security containers

Modification History

Release 1. Supersedes and is equivalent to MEM20011 Service and repair fire and security containers.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria and include:

- following work instructions, standard operating procedures (SOPs) and safe work practices
- interpreting information specific to servicing and repairing fire and security containers
- questioning, confirming and clarifying customer requirements
- identifying the type of safe door and body construction, boltwork, relockers and locks on at least two occasions
- identifying faults and using appropriate tools and testing procedures on at least two occasions
- identifying actual and potential risks and hazards and implementing control measures
- completing required servicing tasks using appropriate tools, equipment and procedures on at least two occasions
- inspecting work to confirm compliance with original factory assembly and functioning
- cleaning safe or container and returning it to service in accordance with organisational and customer requirements
- completing all documentation in accordance with SOPs.

Note: Where a volume and/or frequency is not specified, demonstration must be provided at least once.

Knowledge Evidence

Evidence required to demonstrate the required knowledge for this unit must be relevant to and satisfy the requirements of the elements and performance criteria and include knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- legislation, codes, regulations and standards applicable to servicing and repairing fire and security containers
- types of safes
- sources of specifications and other relevant information for safe locking systems
- components of safe locking systems
- operating principles and technical terminology relating to safes
- rating and grading systems for safes and safe locks
- operation of specific locks and procedures to program or change combination

- common safe design problems and servicing issues and faults arising from vandalism, misuse and wear
- tools, equipment and materials required for service and repair
- procedures, checks and tests for establishing service requirements and fault-finding
- factors impacting on feasibility of repair and/or replacement
- dismantling and assembly procedures for safe locks
- procedures for container and lock servicing
- organisational requirements for cleaning and storage
- documentation and recording procedures.
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Assessment Conditions

- Assessors must:
 - have vocational competency in servicing and repairing fire and security containers at least to the level being assessed with relevant industry knowledge and experience
 - satisfy the assessor requirements in the Standards for Registered Training Organisations 2015 or its replacement and comply with the National Vocational Education and Training Regulator Act 2011, its replacement or equivalent legislation covering VET regulation in a non-referring state/territory as the case requires.
- Where possible, assessment must occur in operational workplace situations. Where this is not possible or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment that reflects realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
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Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b7050d37-5fd0-4740-8f7d-3b7a49c10bb2>