



Australian Government

Assessment Requirements for MEM11018 Organise and maintain warehouse stock receival and dispatch system

Release: 1

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Modification History

Release 1. Supersedes and is equivalent to MEM11018B Organise and maintain warehouse stock receipt and/or dispatch system

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria on at least two (2) occasions and include:

- following work instructions, standard operating procedures (SOPs) and safe work practices
- coordinating staff and equipment for receipt and dispatch
- developing and implementing contingency procedures in solving warehouse problems
- producing stock receipt and dispatch reports in accordance with SOPs
- making modifications to dispatch and receipt system, as required
- participating in continuous improvement of the warehouse dispatch and receipt system.

Knowledge Evidence

Evidence required to demonstrate the required knowledge for this unit must be relevant to and satisfy the requirements of the elements and performance criteria and include knowledge of:

- safe work practices and procedures
- receipt and dispatch systems
- relevant legislation, regulations and codes of practice
- inventory systems and procedures
- auditing processes
- quality systems
- warehousing systems
- continuous improvement processes and procedures.

Assessment Conditions

- Assessors must:
 - have vocational competency in organising and maintaining warehouse stock receipt and dispatch system at least to the level being assessed with relevant industry knowledge and experience

- satisfy the assessor requirements in the *Standards for Registered Training Organisations 2015* or its replacement and comply with the *National Vocational Education and Training Regulator Act 2011*, its replacement or equivalent legislation covering VET regulation in a non-referring state/territory as the case requires
- Where possible assessment must occur in operational workplace situations. Where this is not possible or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment that reflects realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b7050d37-5fd0-4740-8f7d-3b7a49c10bb2>