



Australian Government

MARG011 Work effectively as part of a crew on a vessel up to 80 metres

Release: 1

MARG011 Work effectively as part of a crew on a vessel up to 80 metres

Modification History

Release 1. This is the first release of this unit of competency in the MAR Maritime Training Package.

Application

This unit involves the skills and knowledge required to work effectively as a general purpose hand on a vessel.

It includes performing routine workplace duties, following simple written and spoken instructions, communicating with other crew members, completing workplace forms and work tasks.

This unit applies to people working in the maritime industry in the capacity of:

- assistant to the Master or Engineer of a vessel working under their direct supervision
- worker on deck or in the engine room of a vessel less than 80 metres in length within the exclusive economic zone (EEZ)
- worker in the engine room only for a vessel with propulsion power less than 3000 kW.

Licensing/Regulatory Information

Legislative and regulatory requirements are applicable to this unit.

This unit is one of the requirements to obtain Australian Maritime Safety Authority (AMSA) certification as a General Purpose Hand Near Coastal as defined in the National Standard for Commercial Vessels (NSCV) Part D.

Pre-requisite Unit

Not applicable.

Competency Field

G – Teamwork

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

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| 1 Perform routine workplace duties following simple written instructions | 1.1 Routine work instructions and procedures are read and interpreted correctly |
| | 1.2 Appropriate lines of communication with supervisors and colleagues are identified and used |
| | 1.3 Routine work instructions and procedures are followed in sequence |
| | 1.4 Clarification is sought from workplace supervisor when any instruction or procedure is not understood |
| 2 Follow simple spoken instructions | 2.1 Spoken instructions are interpreted correctly |
| | 2.2 Instructions are responded to promptly |
| | 2.3 Clarification is sought from workplace supervisor when any instruction is not understood |
| 3 Communicate with other crew members | 3.1 Constructive feedback is encouraged and acted upon |
| | 3.2 All crew members are treated with respect, courtesy and sensitivity |
| | 3.3 Cultural differences are considered and appropriate language is used in all verbal and non-verbal communication |
| | 3.4 Communication is used to develop and maintain positive relationships, mutual trust and confidence |
| 4 Complete workplace forms | 4.1 Workplace forms are completed clearly and concisely within designated timeframes |
| | 4.2 Assistance is sought to complete workplace forms when necessary |
| 5 Complete work tasks | 5.1 Tasks are completed within designated timeframes according to instructions |

- 5.2 Effective questioning is used to seek assistance from other crew members when difficulties arise in achieving allocated tasks
- 5.3 Factors affecting work requirements are identified and appropriate action is taken
- 5.4 Progress with task is communicated to supervisor, as required

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Unit Mapping Information

This unit replaces and is equivalent to MARG001 Work effectively as part of a crew on a vessel up to 80 metres.

Links

Companion Volume implementation guide can be found in VetNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=772efb7b-4cce-47fe-9bbd-ee3b1d1eb4c2>

Assessment Requirements for MARG011 Work effectively as part of a crew on a vessel up to 80 metres

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- communicating effectively in the workplace relevant to own work responsibilities
- completing relevant workplace documentation, including hazard/incident/accident report forms
- completing work tasks as directed
- requesting advice, receiving feedback and working with others
- working as part of a team.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- being aware of own specific role and responsibilities
- communication procedures relevant to the organisation and own work responsibilities
- relating appropriately to people from diverse backgrounds using culturally appropriate language
- routine work instructions and procedures
- safety management system (SMS)
- standard marine communication phrases (SMCPs)
- work health and safety (WHS)/occupational health and safety (OHS) requirements and work practices
- workplace forms, including hazard/incident/accident report forms.

Assessment Conditions

Assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

As a minimum, assessment must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Practical assessment must occur in a workplace, or realistic simulated workplace, under the normal range of workplace conditions.

Simulations and scenarios may be used where situations cannot be provided in the workplace or may occur only rarely, in particular for situations relating to emergency procedures and adverse weather conditions where assessment would be unsafe, impractical or may lead to environmental damage

Resources for assessment must include access to:

- applicable documentation, such as legislation, regulations, codes of practice, workplace procedures and operational manuals
- tools, equipment, machinery, materials and personal protective equipment (PPE) currently used in industry.

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