



**Australian Government**

# **Assessment Requirements for MARG002 Manage a small crew**

**Release: 1**

# Assessment Requirements for MARG002 Manage a small crew

## Modification History

Release 1. New unit of competency.

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- building and motivating teams
- coaching and mentoring others
- communicating and negotiating effectively
- communicating effectively with others as required
- counselling others and providing feedback as required
- developing and maintaining crew performance to enhance business operations
- developing effective planning documents
- leading others
- managing personnel effectively
- monitoring and reviewing activities, processes, performance and plans
- planning and organising work and activities
- producing accurate and reliable documentation
- relating to people from a range of social, cultural and ethnic backgrounds
- resolving conflict
- training others.

## Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- consultation and communication techniques and strategies
- key result areas of crew and organisation
- organisational policies and procedures
- principles and techniques involved in:
  - performance management systems
  - leadership and mentoring
- processes for monitoring team and own performance
- relevant industry awards and enterprise agreements
- relevant international maritime conventions

- relevant legislation especially in relation to work health and safety (WHS)/occupational health and safety (OHS), environmental issues, equal opportunity, industrial relations, unfair dismissal and anti-discrimination
- safety management systems
- staff counselling, grievance and disciplinary procedures.

## Assessment Conditions

Assessors must satisfy National Vocational Education and Training Regulator (NVR)/Australian Quality Training Framework (AQTF) assessor requirements.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- tools, equipment, machinery, materials and personal protective equipment currently used in industry
- applicable documentation such as legislation, regulations, codes of practice, workplace procedures and operational manuals
- range of relevant exercises, case studies and/or simulations.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=772efb7b-4cce-47fe-9bbd-ee3b1d1eb4c2>