



Australian Government

MARF053 Apply personal attributes

Release: 1

MARF053 Apply personal attributes

Modification History

Release 1. This is the first release of this unit of competency in the MAR Maritime Training Package.

Application

This unit involves the skills and knowledge required to apply personal attributes as described in Module 7 of International Association of Marine Aids to Navigation and Lighthouse Authorities (IALA) Model Course C0103-1 Vessel Traffic Services Operator Training, including:

- interaction with others
- responsibility and reliability.

This unit applies to people working in the maritime industry in the capacity of:

- Vessel Traffic Services (VTS) Operator.

IMO Regulatory framework

International Convention for the Safety of Life at Sea (SOLAS) V/12 states that Contracting Governments planning and implementing VTS shall, wherever possible, follow the guidelines developed by the International Maritime Organization (IMO).

IMO Resolution A.1158(32) Guidelines for VTS states:

- VTS personnel should only be considered competent when appropriately trained and qualified for their VTS duties. This includes, amongst other things, that personnel have satisfactorily completed generic VTS training approved by a competent authority.
- IALA publishes standards and associated recommendations, guidelines and model courses specifically related to the establishment and operation of VTS contribute to achieving worldwide harmonization of VTS.
- Contracting Governments are encouraged to take into account IALA standards and associated recommendations, guidelines and model courses specifically related to the operation of VTS.

Licensing/Regulatory Information

Legislative and regulatory requirements are applicable to this unit.

- Marine Order 64 (Vessel Traffic Services)
- RTOs must:
 - demonstrate compliance with IALA Standard 1050 – Training and Certification
 - take into account IALA standards and associated recommendations, guidelines and model courses, including G1156 and G1141.

Pre-requisite Unit

Not Applicable

Competency Field

F – Operational Quality and Safety

Unit Sector

Maritime Sector

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Apply the principles of interacting with others and human relation skills

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Conduct conforms to acceptable principles, including confidentiality and workplace procedures

1.2 Conduct conforms to acceptable principles, including activities relevant to public relations, operational telephone conversations and negotiations with other interested parties

2 Apply the principles of responsibility and reliability

2.1 Tasks are performed and prioritised and conduct conforms to acceptable principles and workplace procedures

2.2 Initiative and critical thinking skills when dealing with unexpected circumstances are applied, and conduct conforms to acceptable principles and workplace procedures

2.3 Completing tasks in a timely manner, thoroughness and decisiveness is demonstrated, and conduct conforms to acceptable principles and workplace procedures

2.4 Decision-making skills are applied when dealing with routine and emergency situations and conduct conforms to acceptable principles and workplace procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the MAR Maritime Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This is a new unit. No equivalent unit.

Links

Companion Volume Implementation Guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=772efb7b-4cce-47fe-9bbd-ee3b1d1eb4c2>

Assessment Requirements for MARF053 Apply personal attributes

Modification History

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- ability to conform to acceptable principles and workplace procedures relevant to completing tasks in a timely manner, thoroughness, decisiveness and decision-making skills
- ability to conform to acceptable principles and workplace procedures, including confidentiality procedures
- ability to follow workplace procedures
- applying initiative and critical thinking skills in dealing with unexpected circumstances (as applicable)
- outlining the role of Vessel Traffic Services (VTS) Operator
- performing and prioritising tasks relevant to job role.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- importance of professionalism relevant to working climate, team spirit and awareness of personal circumstances and goals
- principles and workplace procedures, including:
 - public relations policy
 - process for establishing and sustaining internal and external working relationships
 - methods used for resolving internal and external conflict
 - benefits of working in teams, including:
 - adaptability and flexibility
 - characteristics of leaders and followers
 - decision-making processes
 - the role of VTS Operator
- rationale for time management relevant to watchkeeping, planning and reducing fatigue
- role of health and safety in terms of:
 - personal health
 - personal safety
 - safety of VTS stakeholders.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations, where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Resources for assessment must include access to:

- applicable documentation such as policies, workplace procedures, codes of practice and operation manuals
- applicable VTS equipment and systems.

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