



Australian Government

Assessment Requirements for MARF051 Apply communication, coordination and interactions for VTS provision

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the MAR Maritime Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- communicating effectively using guideline G1132 and workplace procedures, including the application of Standard Marine Communication Phrases (SMCP)
- completing watch handover and vessel handover in accordance with workplace procedures
- initiating timely action in response to barriers and/or problems to communication
- prioritising, relaying and coordinating communications
- recognising and responding appropriately to cultural differences.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- communication skills, including:
 - active listening and effective questioning techniques
 - effective use of non-verbal and verbal communication
 - effective communication, including the use of concise, clear, and consistent approach
 - factors (barriers) that can affect communication
- log keeping and record keeping (recording) in Vessel Traffic Services (VTS), including:
 - objectives, principles and methods of log keeping
 - statement and incident report writing
- management of data and information, including:
 - methods for collecting, evaluating and disseminating data, including phrasing, timing and content
 - processes for verifying, validating and prioritising data
- the use of standard message structure and phrases, including compilation, delivery and interpretation
- workplace procedures for watch and vessel handover.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations, where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Resources for assessment must include access to:

- applicable documentation such as policies, workplace procedures, regulations, codes of practice and operation manuals
- applicable VTS equipment and systems.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=772efb7b-4cce-47fe-9bbd-ee3b1d1eb4c2>