



Australian Government

Assessment Requirements for ICTWEB511 Implement quality assurance process for websites

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- identify, establish and implement appropriate quality assurance standards for the website
- evaluate existing processes and procedures
- develop and implement a continuous improvement process
- develop quantitative standards and performance benchmarks
- document quality assurance standards.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- summarise business process design, and customer and business liaison
- outline copyright and intellectual property relating to websites
- explain provisions of privacy legislation relating to websites
- clarify website accessibility and equity legislation
- outline website architecture and website security
- explain workload metrics and technical performance measurement.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the website technologies field of work, and include access to:

- web servers
- an e-business website

- analysis software
- automatic testing software
- documentation for appropriate regulatory, industry compliance and accessibility standards.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>