



Australian Government

Assessment Requirements for ICTTEN432

Identify requirements for customer telecommunications equipment

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ICT Information and Communications Technology Training Package Version 5.0.

Performance Evidence

The candidate must demonstrate the ability to perform the tasks outlined in the elements, performance criteria, and foundation skills, and to:

- negotiate with customers about their equipment needs, such as telephony, video, audio, and data
- agree on services required, and availability and access to existing cabling
- identify locations of equipment and placement of cables on support structures
- verify installation based on permitted building conditions
- complete required reports and documentation, including order forms, service checklists, numerical estimates of capacity of cabling and quotation forms
- ensure the integrity of plans.

Note: Evidence must be provided at least once when a specific volume or frequency is not stated.

Knowledge Evidence

The candidate must demonstrate the knowledge required to perform the tasks outlined in the elements, performance criteria, and foundation skills, which includes knowledge about:

- process of evaluating customer premises
- key features of floor and building plans that apply to customer telecommunications equipment
- costing processes as determined by enterprise procedures
- features and operating requirements for equipment
- legislation, codes and other formal agreements that impact the work activity
- typical manufacturer requirements for safe operation of equipment
- specific work health and safety (WHS) requirements relating to the activity and site conditions.

Assessment Conditions

Skills must be assessed in a workplace or simulated environment where conditions are typical of those in a telecommunications work environment or workplace.

Access is required to:

- site/s on which telecommunications installations can be conducted
- tools, equipment and personal protective equipment currently used in industry
- relevant databases, licensing requirements and other site-related documentation.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guides are available from VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>