



Australian Government

Assessment Requirements for ICTTEN419 Implement and troubleshoot enterprise routers and switches

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 2.0.

Performance Evidence

Evidence of ability to:

- determine customer networking requirements
- configure routers and switches using hierarchical addressing over virtual local area networks (VLANs) to meet network link requirements
- enable and control access to network services and applications across the network
- diagnose and rectify network hardware and device configuration faults
- document configuration information, fault-finding history and remediation action.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- summarise access control lists
- give examples of characteristics of a typical enterprise including:
 - features and applications
 - work health and safety (WHS) procedures
 - record keeping procedures
 - switching and routing protocols and strategies:
 - hierarchical addressing
 - multilayer switching
 - routing protocols
 - VLAN routing
- summarise implementation of enterprise wide area networks (WAN) links
- explain network diagnostic and troubleshooting techniques
- describe network modelling

- specify how to configure and activate network access and security measures
- describe the process of configuring switches and routers to enable local area networks (LAN) and WAN links
- describe the connection process for enterprise networks using WAN services and applications
- describe the purpose of maintaining enterprise network documentation
- summarise the process and importance of troubleshooting network faults and implementing recovery actions
- describe the use of a hierarchical internet protocol (IP) network address scheme
- select and use tools and equipment to analyse enterprise networks.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances should be typical of those experienced in the telecommunications networks engineering field of work and include access to:

- a network facility and workstations
- operating instructions, installation documents and manuals
- hardware and software testing tools currently used in industry.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>