



Australian Government

Assessment Requirements for ICTTEN401

Identify requirements for customer telecommunications equipment

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 2.0.

Performance Evidence

Evidence of ability to:

- discuss and negotiate with customers their needs and expectations for customer equipment
- identify services required, and availability and access to existing cabling
- identify locations of equipment and placement of cables on support structures and building faces for both internal and external locations for service delivery
- complete required reports and documentation including order forms, services checklists and quotation forms.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- explain features and operating requirements of test equipment
- summarise legislation, codes of practice and other formal agreements that impact the work activity
- describe manufacturer's requirements for safe operation of equipment
- explain specific work health and safety (WHS) requirements relating to the activity and site conditions
- describe the process of evaluating a customer premises to determine requirements
- outline typical issues and challenges that occur on site.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances should be typical of those experienced in the telecommunications networks engineering field of work and include access to:

- sites on which telecommunications installations can be conducted
- relevant databases, licensing requirements and other site- related documentation.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>