



Australian Government

ICTSS00133 Core Transferable IT Skills for Introductory Roles Skill Set

Release 1

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Modification History

Release	Comments
Release 1	This version first released with the Information and Communications Technology Training Package Version 8.0. Newly created to serve as a stackable skill set that builds towards attaining <i>ICT40120 Certificate IV in Information Technology</i>. The units in this skill set comprise some of the core units of <i>ICT40120 Certificate IV in Information Technology</i>.

Description

This skill set addresses the core transferable skills and knowledge required to improve client-based workplace processes and solve a range of introductory problems in information and communications technology (ICT) contexts.

Pathways Information

The units provide credit towards ICT40120 Certificate IV in Information Technology and other qualifications that allow for selection of these units. The units in this skill set comprise some of the core units of ICT40120 Certificate IV in Information Technology. Users are advised to consult the skill set pathways section of the current version of ICT Companion Volume Implementation Guide to confirm the currency of this information and for further guidance.

Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this skill set at the time of publication.

Skill Set Requirements

BSBCRT411 Apply critical thinking to work practices
ICTICT443 Work collaboratively in the ICT industry
ICTSAS432 Identify and resolve client ICT problems

Target Group

This skill set is for individuals who work in a variety of client-based ICT support roles, including administrators, end user technicians, and other related introductory roles, who are responsible for solving client-based problems, using a variety of transferable ICT skills, techniques, practices and procedures.

Suggested words for Statement of Attainment

These units of competency from the BSB Business Services and ICT Information and Communications Technology Training Packages meet industry requirements for supporting clients using transferable skills in introductory ICT contexts.