



Australian Government

Assessment Requirements for ICTSAS601 Implement change management processes

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- identify and plan information and communications technology (ICT) system changes
- implement, monitor and review ICT system changes, including:
 - applying guidelines and policies to the change management process
 - maintaining appropriate version control
 - maintaining compliance with existing accessibility and other policies.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- discuss key change management principles
- compare and contrast key functions and features of current information technology systems
- describe internet and internetworking architecture
- explain principles and structure of performance benchmarking
- analyse server access security procedures and general security issues relating to a particular operating system
- discuss methods of communicating change to stakeholders.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the systems administration and support field of work, and include access to:

- special purpose tools, equipment and materials
- industry software packages
- international standards
- operational data from an organisation
- needs analysis data
- organisational planning guidelines
- version control guidelines.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>