



Australian Government

Assessment Requirements for ICTSAS518

Install and upgrade operating systems

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- determine organisation operating systems (OS) requirements
- install or upgrade OS
- customise OS to user requirements
- manage and configure hardware devices
- manage and configure desktop.

Note: Evidence must be provided for at least TWO operating systems.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- explain procedures and techniques involved in the installation and upgrade of OS
- explain procedures and principals involved in unattended OS installation
- describe OS configuration issues that may arise with hardware and desktop environments.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the systems administration and support field of work, and include access to:

- special purpose tools, equipment and materials
- industry software packages
- stand-alone or networked personal computers
- appropriate OS installation compact disk or recovery boot disks
- drivers for connected devices
- helpdesk system

- OS service packs.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>