



Australian Government

Assessment Requirements for ICTSAS409 Manage risks involving ICT systems and technology

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- identify and document where risk occurs
- develop and implement measures to mitigate or obviate risk
- set up procedures for regular risk management
- monitor, review and report risk profile

Note: Evidence must be provided for at least TWO information and communications technology (ICT) environments.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- analyse and discuss risk management strategies and issues
- outline key features of regulation, standards and codes of practice relevant to risk management including:
 - ethics
 - copyright and intellectual property
 - privacy legislation
- identify and describe guidelines required for updating technology
- describe the business supply chain for the ICT industry
- summarise user analysis and the client relationship management (CRM) systems
- describe business process design principles in relation to risk management.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the systems administration and support field of work and include access to:

- special purpose tools, equipment and materials
- industry software packages
- analysis software
- business website
- networks
- requirements documentation
- risk management plan
- site server
- site server software
- software applications
- updated or new technology
- user analysis
- web servers.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>