



Australian Government

Assessment Requirements for ICTSAS405 Identify and evaluate ICT industry vendor technologies

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- select an appropriate vendor to supply components according to organisational requirements
- communicate with vendors and clients
- evaluate vendors offerings
- prepare contracts and delivery documentation
- demonstrate consistency in the acquisition of technical and business requirements.

Note: Evidence must be provided on at least TWO occasions.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- discuss different benchmarking methodologies
- describe the key features of change management systems
- explain the key features of contracts in relation to supply and support
- compare and contrast the key features of current industry accepted hardware and software products
- compare and contrast the key features of financial management and leasing arrangements
- identify information gathering techniques
- outline quality assurance practices in relation to evaluating and recommending information and communications technology (ICT) vendors
- analyse risk management in relation to evaluating and recommending ICT vendors
- discuss the client business domain
- research vendor product trends.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the systems administration and support field of work and include access to:

- special purpose tools, equipment and materials
- industry software packages
- current business and ICT strategic plans
- service levels and user requirements.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion volumes available from the IBSA website:

http://www.ibsa.org.au/companion_volumes -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>