



Australian Government

Assessment Requirements for ICTSAS216 Maintain ICT equipment and replace consumables

Release: 1

Assessment Requirements for ICTSAS216 Maintain ICT equipment and replace consumables

Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- perform maintenance procedures on two different pieces of basic ICT equipment,
- replace and dispose of a consumable item from basic ICT equipment on at least one occasion.

In the course of the above, the candidate must:

- clean equipment following manufacturer specifications, organisation and WHS policy and procedures
- access, replace and dispose of consumables according to regulations and organisational policy
- test and maintain consumables and ICT equipment
- store unused consumables and ICT equipment
- document, record, log and store documentation of maintenance activities and confirm with required personnel.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- organisational procedures including:
 - consumables replacement information logs
 - consumables storage
 - consumables testing
 - ICT equipment maintenance documentation and filing procedures
 - storage and retrieval of information procedures
 - equipment and chemical storage, control and disposal procedures

- industry standard hardware and software and manufacturer maintenance guides
- work health and safety procedures, principles and responsibilities that may be used in the process of maintaining ICT equipment and replacing consumables
- environmental guidelines that may be used in the storage and disposal of ICT equipment.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- a site at which ICT equipment maintenance may be carried out
- cleaning supplies
- a range of consumables, such as those listed within the performance evidence
- ICT equipment currently used in industry
- equipment documentation required for maintenance activities.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>