



**Australian Government**

# **Assessment Requirements for ICTICT526 Verify client business requirements**

**Release: 1**

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## Modification History

| Release   | Comments                                                                                                     |
|-----------|--------------------------------------------------------------------------------------------------------------|
| Release 1 | This version first released with ICT Information and Communications Technology Training Package Version 6.0. |

## Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- verify project specific information for a client on at least one occasion, including:
  - establishing business relationships through investigation of the organisation and interviews with client and staff
  - determining and documenting business expectations and needs, including critical business requirements
  - working with clients and staff to gather, analyse and confirm information contributions
  - reviewing and gaining approval for system specifications.

## Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- process for communicating with client in order to gather and report data
- client business requirements relating to Information and Communications Technology (ICT) product selection
- process used to identify products related to the business
- roles and responsibilities of stakeholders.

## Assessment Conditions

conditions are typical of those in a working environment in this industry.

This includes access to:

- client expectations brief
- business objectives
- systems, data gathering and appropriate software products.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

## **Links**

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>