



Australian Government

Assessment Requirements for ICTICT515 Verify client business requirements

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- establish business relationship through investigation of the organisation and interviews with client and staff
- determine and document business expectations and needs, including critical business requirements
- work with clients and staff to gather, analyse and confirm information contributions
- review and gain approval for system specifications.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- describe the process of communicating with the client in order to gather and report data
- provide an overview of the client business to enable informed information and communications technology (ICT) product selection
- describe the process used to identify products related to the business
- outline the role of stakeholders and the degree of stakeholder involvement.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the general ICT industry, and include access to:

- current business needs
- client expectations brief
- business objectives

- systems, data gathering and appropriate software products.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>