



Australian Government

Assessment Requirements for ICTICT435 Create technical documentation

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- create at least two separate technical documents, each for different ICT products, on separate occasions.

In the course of the above, the candidate must:

- determine and comply with industry standards for technical documentation requirements
- establish customer needs
- design, and develop and write technical documentation, including system, procedures, training material and user guides, incorporating applicable standards
- gather, analyse and incorporate feedback from clients and required personnel.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- technical documentation structure, including:
 - flow of information
 - style
 - tone
 - content format
- technical documentation content features, documentation publication and distribution procedures
- principles of document design, web design and usability applicable to creating technical documentation
- functions and features of templates and style guides
- instructional design principles applicable to creating technical documentation

- organisational policies, procedures and standards that cover document design.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- technical documentation specifications
- industry documentation standards
- organisational resources and documentation
- information about ICT system, platform, network or application being documented
- word processing software.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>