



Australian Government

ICTICT418 Contribute to copyright, ethics and privacy in an ICT environment

Release: 1

ICTICT418 Contribute to copyright, ethics and privacy in an ICT environment

Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Application

This unit describes the skills and knowledge required to maintain professional and ethical conduct, as well as to ensure that personal information of stakeholders is handled in a confidential and professional manner when dealing with stakeholders in an information and communications technology (ICT) environment.

It applies to ICT personnel who are required to gather information to determine the organisation's code of ethics, and protect and maintain privacy policies and system security.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Unit Sector

General ICT

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Protect intellectual property	1.1 Identify current legislation and standards relating to intellectual property and copyright 1.2 Investigate current organisational copyright policy 1.3 Adhere to organisational policy and current legislation in work practices
2. Contribute to copyright policy	2.1 Contribute to the creation or updating of the organisation's copyright policy and procedures to align with legislation and industry standards

ELEMENT	PERFORMANCE CRITERIA
	2.2 Distribute new or revised policy and procedures to stakeholders
3. Protect rights of stakeholders	3.1 Identify and document the relevance of legislation and standards to organisational outcomes 3.2 Investigate and review organisational privacy policy and procedures 3.3 Investigate and review organisational code of ethics 3.4 Determine the integrity, confidentiality, security and availability of information as required by organisational policy 3.5 Maintain confidentiality and proprietary rights of stakeholder interests
4. Contribute to privacy policy	4.1 Contribute to the creation or updating of the organisational privacy policy and procedures to align with privacy legislation 4.2 Distribute new or revised policy and procedures to stakeholders 4.3 Implement new work procedures and collect feedback from stakeholders 4.4 Ensure the integrity, confidentiality, security and availability of information as required by organisational policy
5. Maintain privacy policy	5.1 Review work practices to ensure application of privacy policy and procedures 5.2 Maintain the integrity, confidentiality, and availability of information as required by organisational privacy policy 5.3 Review work practices to ensure system security according to organisational privacy policy
6. Contribute to creation of ethics code	6.1 Assist in developing or updating a code of ethics to align with legislation and standards for the organisation 6.2 Distribute the new ethics code to stakeholders and collect feedback 6.3 Implement new ethical work procedures and collect feedback 6.4 Review ethical work practices and feedback to ensure application of the code
7. Maintain ethics code	7.1 Perform regular checks to ensure stakeholders understand and are continuing to apply the code of ethics in the workplace 7.2 Establish a review and grievance procedure to enable

ELEMENT	PERFORMANCE CRITERIA
	confidential reporting of any ethical issues 7.3 Interview and regularly follow up with stakeholders to ensure they are receiving consistent and appropriate service in dealing with the code of ethics

Foundation Skills

This section describes language, literacy, numeracy and employment skills incorporated in the performance criteria that are required for competent performance.

Skill	Performance Criteria	Description
Reading	1.1, 1.2, 3.1-3.4, 4.3, 5.1, 6.1, 6.3, 6.4	Identifies, analyses and evaluates complex text to determine legislative and organisational standards, applies the information to determine the effectiveness of current organisational policies and processes
Writing	2.1, 3.1, 4.1, 6.1, 7.2	Integrates information and ideas from a range of sources, utilising appropriate support materials and specialised and cohesive language in a format and style appropriate to the audience and organisation
Oral Communication	2.1, 4.1, 4.3, 6.1-6.3, 7.1, 7.3	- Articulates ideas and requirements clearly, based on techniques appropriate to audience and environment - Participates in a verbal exchange of ideas and elicits the view and opinions of others by listening and questioning
Navigate the world of work	1.1-1.3, 2.1, 3.1-3.4, 5.2, 5.3, 6.1	Keeps up to date on changes to legislation or regulations relevant to own rights and responsibilities, and considers implications of these when negotiating, planning and undertaking work
Interact with others	2.2, 4.2, 6.2	Actively identifies the requirements of important communication exchanges, selecting appropriate channels, format, tone and content to suit purpose and audience
Get the work done	3.5, 4.3, 4.4, 5.1-5.3, 6.3, 6.4, 7.1, 7.2	Uses digital technologies and systems safely, legally and ethically when gathering, storing, accessing and sharing information, with a growing awareness of the permanence and transparency of

		all activities • Sequences and schedules complex activities, monitors implementation and manages relevant communication • Uses each experience to reflect on the ways in which variables impact on decision outcomes and to gain insights into what constitutes effective decision making in different contexts
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Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ICTICT418 Contribute to copyright, ethics and privacy in an ICT environment	ICAICT418A Contribute to copyright, ethics and privacy in an IT environment	Updated to meet Standards for Training Packages. Minor edit to title.	Equivalent unit

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>

Assessment Requirements for ICTICT418 Contribute to copyright, ethics and privacy in an ICT environment

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Performance Evidence

Evidence of the ability to:

- analyse legislation and standards relating to professional conduct and privacy in the information and communications technology (ICT) industry
- contribute to the development of a code of ethics and monitor the workplace to ensure code of ethics is being applied and is appropriate
- contribute to the development of a privacy policy and monitor the workplace to ensure the policy is being applied and is appropriate.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- discuss codes of ethics pertinent to computing industry
- discuss federal and state or territory legislation and policy relevant to an ICT environment and relating to:
 - access and equity
 - copyright and intellectual property
 - workplace health and safety (WHS)
 - privacy
- outline organisational communication processes and procedures
- outline organisational requirements for customer service
- discuss the security features of server operating systems
- explain system security procedures.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the general ICT industry, and include access to:

- relevant organisational policies, legislation and standards documentation
- industry codes of practice.

Assessors must satisfy NVR/AQTF assessor requirements.

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