



Australian Government

ICTICT222 Research and share ICT solutions for Indigenous users

Release: 1

ICTICT222 Research and share ICT solutions for Indigenous users

Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Application

This unit describes the skills and knowledge required to research, identify and collaboratively discuss ICT solutions that meet the specific needs of Indigenous users.

It applies to Indigenous and non-Indigenous individuals who work with Indigenous individuals and communities and use a range of knowledge of Indigenous learning styles and cultural systems to provide advice on ICT solutions. ICT solutions refers to hardware and electronic resources including software applications, Wi-Fi, connected networks and online websites.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Note: delivery and assessment against this unit of competency must comply with Indigenous community protocols and guidelines and be supported by Elders and custodians of Country. The unit recognises that there is no single Australian Indigenous culture and emphasises the importance of culturally appropriate behaviour and local community consultation.

Unit Sector

General ICT

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Identify uses of ICT systems and resources for Indigenous users	1.1 Identify Indigenous user requirements 1.2 Confirm industry standard communication technologies, software applications and hardware solutions used with required Indigenous users and community stakeholders
2. Identify and review	2.1 Identify a range of methods of accessing electronic resources

ELEMENT	PERFORMANCE CRITERIA
uses of specific ICT resources required for Indigenous users	for an Indigenous user 2.2 Identify alternative electronic resources, software and hardware solutions 2.3 Review and confirm a range of electronic resources and solutions
3. Share ICT solutions that meets needs of Indigenous users	3.1 Discuss required ICT solutions with Indigenous user according to task requirements 3.2 Communicate and demonstrate function and use of an ICT solution to Indigenous user 3.3 Communicate purpose and intent of ICT solutions in Indigenous contexts 3.4 Seek and respond to feedback from required personnel

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

SKILL	DESCRIPTION
Learning	Identifies culturally specific information and applies information to benefit Indigenous users
Oral communication	Uses active listening and questioning techniques to clarify and present information using culturally appropriate communication skills and language
Reading	Identifies and interprets hard copy and on-line texts from Indigenous and non-Indigenous sources
Planning and organising	Identifies and assembles resources required in undertaking tasks
Technology	Interprets purposes, specific functions and key features of basic digital systems and tools and operates them in completing routine tasks

Unit Mapping Information

Supersedes and is equivalent to ICTICT212 Incorporate Indigenous needs and perspectives into ICT environment.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>

Assessment Requirements for ICTICT222 Research and share ICT solutions for Indigenous users

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Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- assess and demonstrate use of at least three different communication technologies, software applications and hardware solutions
- Identify information for at least one Australian Indigenous user and their community, in a culturally appropriate way.

In the course of the above, the candidate must:

- identify specific Indigenous customs and practices impacting use of an ICT solution
- consult with Indigenous community members including local community organisations, including Indigenous personnel, community organisations, agencies and other required bodies
- identify Indigenous laws, family relationships and languages.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- functions, features and uses of required hardware, software products, applications and websites
- customs and practices of Indigenous users and communities Indigenous cultural communications attributes.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- required hardware device and software applications
- the internet, including connectivity, internet browser and website access.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

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