



Australian Government

ICTICT206 Install software applications

Release: 1

ICTICT206 Install software applications

Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Application

This unit describes the skills and knowledge required to select, install or upgrade basic commercial software applications.

It applies to individuals who require basic information and communications technology (ICT) skills to undertake related tasks under supervision.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Unit Sector

General ICT

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Determine software or software upgrade requirements	1.1 Document client requirements and report to appropriate person 1.2 Act on instructions to meet client requirements, according to organisational requirements
2. Obtain software or software upgrade	2.1 Investigate and select a software application program that best conforms to requirements and organisational policies 2.2 Obtain application program under instruction from appropriate person 2.3 Determine licensing requirements and record, according to organisational guidelines 2.4 Ensure target computer conforms to the minimum hardware

ELEMENT	PERFORMANCE CRITERIA
	and operating system requirements of the application program
3. Install or upgrade software	3.1 Install new or upgraded software application program according to appropriate person or organisational instructions 3.2 Complete the installation process efficiently and effectively to minimise disruption 3.3 Carry out testing and acceptance, according to organisational guidelines, paying particular attention to possible effect on other systems 3.4 Ensure client requirements are satisfied 3.5 Refer outstanding client issues to appropriate person as necessary

Foundation Skills

This section describes language, literacy, numeracy and employment skills incorporated in the performance criteria that are required for competent performance.

Skill	Performance Criteria	Description
Reading	2.1, 2.3	• Uses available literature to appropriately address requirements • Interprets and responds to complex text to ascertain and confirm requirements
Writing	1.1, 2.3	• Records key information relevant to requirements, using basic punctuation, text and correct spelling
Oral Communication	1.1, 2.2, 3.1, 3.4, 3.5	• Uses listening and questioning techniques to confirm understanding of requirements • Uses clear and specific language to convey requirements
Navigate the world of work	2.1	• Takes some personal responsibility for adherence to organisational requirements
Get the work done	1.2, 2.1, 2.2, 2.4, 3.1-3.3	• Follows routine procedures for using digital technology to enter, store and retrieve information directly relevant to role • Understands purposes, specific functions and key features of common digital systems and tools, and operates them effectively to complete routine tasks • Plans routine tasks with familiar goals and

		outcomes, taking some limited responsibility for decisions regarding sequencing
--	--	---

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ICTICT206 Install software applications	ICAICT206A Install software applications	Updated to meet Standards for Training Packages	Equivalent unit

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>