



Australian Government

Assessment Requirements for ICPSUP4160 Manage quality in a production environment

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICP Printing and Graphic Arts Training Package Version 4.0.

Performance Evidence

- The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of the unit, including evidence of the ability to:
- complete a job quality record for at least five jobs with each job record including:
 - quality inspections carried out
 - equipment inspections carried out and service personnel details if required
 - adjustments to job processes required over the course of the production
 - suggestions for process improvements and those selected for implementation
 - complaints or reports of faulty goods or documentation received from customers (internal or external) relating to work handled by the individual and issues resolution undertaken in these instances.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- principles of the quality inspection system
- quality requirements for job commencement, including:
 - quality standards set by the customer
 - areas that need to be inspected for quality
 - enterprise storage procedures
 - equipment setup and shutdown
- equipment maintenance procedures and required service personnel in case of faults
- enterprise communication protocols for clients and enterprise team members
- required records for the production process and documentation procedures
- enterprise quality procedures relating to print production jobs including:
 - timing of quality inspections
 - control instruments used in quality inspections
 - rectification of identified faults

- quality specification to be recorded on the job sheet
- personnel responsible for product quality.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the work area.

This includes access to:

- a production environment as required to demonstrate the performance evidence.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a74b7a0f-a253-47e3-8be0-5d426e24131d>