



Australian Government

Department of Education, Employment and Workplace Relations

HLTAMBT402C Transport emergency clients

Release: 1

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Modification History

Not Applicable

Unit Descriptor

Descriptor

This unit describes the skills and knowledge required to transport clients and other appropriate personnel under emergency circumstances

Application of the Unit

Application

This unit applies to work in a range of health settings

Application of this unit should be contextualised to reflect any specific workplace communication requirements, issues and practices

Licensing/Regulatory Information

Not Applicable

Pre-Requisites

Pre-requisite unit

This unit must be assessed after successful achievement of pre-requisite:

- HLTAMBT301B Transport non-emergency clients under operational conditions

Employability Skills Information

Employability Skills

This unit contains Employability Skills

Elements and Performance Criteria Pre-Content

Elements define the essential outcomes of a unit of competency.

The Performance Criteria specify the level of performance required to demonstrate achievement of the Element. Terms in italics are elaborated in the Range Statement.

Elements and Performance Criteria

ELEMENT

PERFORMANCE CRITERIA

1. Convey and receive information relating to emergency transport

- 1.1 Establish and maintain communication with control centre according to local ambulance *standard* operation procedure
- 1.2 Notify appropriate receiving facility according to local ambulance *standard* operation procedure

ELEMENT**PERFORMANCE CRITERIA****2. Transport client under emergency conditions**

- 2.1 Drive *vehicle* in a manner that avoids exacerbation of client's condition
- 2.2 Recognise and negotiate hazards at low risk
- 2.3 Drive *vehicle* according to *legal requirements* governing emergency *vehicles*
- 2.4 Choose appropriate route according to distance, time, travel and terrain
- 2.5 Establish and maintain communication as required between driver and client care officer to ensure safe transport and effective client care

3. Load, unload and *secure* client and *equipment* for emergency transportation

- 3.1 Conduct loading/unloading smoothly, consistent with safe work practices, and local ambulance standard operation procedure
- 3.2 Ensure client's illness/injury is not exacerbated by unnecessary movement during loading and unloading
- 3.3 Remove clients from scene in a manner consistent with relevant Acts, Regulations and in accordance with local ambulance standard operation procedure
- 3.4 *Secure equipment* in accordance with relevant Australian Standards, Acts, Regulations and in accordance with local ambulance standard operation procedure

Required Skills and Knowledge

REQUIRED SKILLS AND KNOWLEDGE

This describes the essential skills and knowledge and their level required for this unit.

Essential knowledge:

The candidate must be able to demonstrate essential knowledge required to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the identified work role

REQUIRED SKILLS AND KNOWLEDGE

This includes knowledge of:

- Use of communications equipment and systems, and knowledge of relevant Acts, Regulations, organisation policies and procedures
- Road rules and laws applying to emergency vehicles in the state or territory
- Client care and restraint during transportation
- Methods of loading and unloading clients under life-threatening conditions
- Relevant acts, regulations and procedures governing the handling/lifting of clients

Essential skills:

It is critical that the candidate demonstrate the ability to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the identified work role

This includes the ability to:

- Demonstrate driving skills relevant to:
 - the transportation of clients in life-threatening circumstances
 - transportation of clients over routes requiring a variety of driving and route selection skills
- Load and unload clients requiring diverse client handling skills and knowledge
- Use oral communication skills (language competence) required to fulfil job roles as specified by the organisation, including:
 - asking questions
 - active listening
 - asking for clarification of instructions if required
 - acknowledging and responding to a range of views.
- Use written communication skills (literacy competence) required to fulfil job roles as specified by organisation, including:
 - reading and understanding vehicle maintenance manuals and manufacturer specifications
 - preparing reports
- Use interpersonal skills, including:
 - working with others
 - relating to persons from differing cultural, social and religious backgrounds.
- Use problem solving skills, including:
 - using available resources
 - assessing and analysing available driving routes
 - determining client handling requirements and transportation needs
 - making decisions that ensure the efficient and safe driving of vehicles under operational conditions for safe transport of emergency clients

Evidence Guide

EVIDENCE GUIDE

The evidence guide provides advice on assessment and must be read in conjunction with the Performance Criteria, Required Skills and Knowledge, the Range Statement and the Assessment Guidelines for this Training Package.

Critical aspects for assessment and evidence required to demonstrate this competency unit:

- The individual being assessed must provide evidence of specified essential knowledge as well as skills
- Evidence must include:
 - relevant endorsed driving licence as per state/territory requirements
 - observation of workplace performance is preferred for assessment of this unit
- Competence should be demonstrated across:
 - a range of emergency transport needs and requirements
 - a range of driving situations and conditions, involving complex driving and route selection
- Opportunities must be provided to demonstrate safe, efficient driving skills suited to specific situations and the case being attended

EVIDENCE GUIDE

- Access and equity considerations:*
- All workers in the health industry should be aware of access and equity issues in relation to their own area of work
 - All workers should develop their ability to work in a culturally diverse environment
 - In recognition of particular health issues facing Aboriginal and Torres Strait Islander communities, workers should be aware of cultural, historical and current issues impacting on health of Aboriginal and Torres Strait Islander people
 - Assessors and trainers must take into account relevant access and equity issues, in particular relating to factors impacting on health of Aboriginal and/or Torres Strait Islander clients and communities
- Method of assessment:*
- Assessment must include questioning (verbal and/or written) to address Essential Knowledge as outlined in this unit.

Range Statement

RANGE STATEMENT

The Range Statement relates to the unit of competency as a whole. It allows for different work environments and situations that may affect performance. Add any essential operating conditions that may be present with training and assessment depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts.

- Categories of vehicle may include, but are not limited to:*
- Maritime
 - Road
 - Aviation

RANGE STATEMENT

Equipment may include, but is not limited to:

- Standard inventory of ambulance equipment
- Number of personnel in vehicle follows relevant state/territory practice

Securement of clients may include, but is not limited to securement of:

- Client belongings
- Items of luggage
- Wheelchairs

Legal requirements include:

- State and Territory Traffic Act and Regulations and Ambulance Acts and Regulations
- All lawful standing orders, policies and procedures issued by Ambulance Services pertaining to the driving and operation of Service vehicles
- AS/NZ Standard 4535: 1999 Ambulance Restraint Systems

Standards for safe work practices are detailed in:

- Occupational health and safety acts, regulations and standards
- Local Ambulance Service standard operation policy and procedures
- Safe lifting and manual handling procedures
- Acts, Regulations organisation policy and procedures include those relating to the operation of radio and electronic communication equipment

Communication equipment may include, but is not limited to:

- Organisation radio equipment
- Equipment of other services
- Viable alternatives that support effective communication

Unit Sector(s)

Not Applicable