



Australian Government

Assessment Requirements for HLTENN036 Apply communication skills in nursing practice

Release: 2

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Modification History

Release	Comments
Release 2	Release 2 HLTENN036 Apply communication skills in nursing practice supersedes and is equivalent to Release 1 HLTENN036 Apply communication skills in nursing practice. Updated: Mapping details and minor corrections.
Release 1	HLTENN036 Apply communication skills in nursing practice supersedes and is equivalent to HLTENN002 Apply communication skills in nursing practice.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- communicate effectively within the context of the enrolled nurse scope of practice in three different situations that involve:
 - one situation involving a person, families or carers
 - one situation involving work colleagues.

The tasks must be undertaken in accordance with the Nursing and Midwifery Board of Australia (NMBA) professional practice standards, codes and guidelines.

Knowledge Evidence

Demonstrate knowledge required to complete tasks outlined in elements and performance criteria of this unit:

- National Safety and Quality Health Service (NSQHS) Standards: Communicating for Safety Standard
- Congress of Aboriginal and Torres Strait Islander Nurses and Midwives (CATSINaM)
- Aboriginal and Torres Strait Islander health and principles of cultural safety
- culturally appropriate communication
- characteristics of effective partnerships in nursing:
 - confidentiality

- trust
- self-reflection
- social conversation
- creating a therapeutic environment
- documentation related to clinical handover
- communication strategies and techniques:
 - interviewing techniques
 - active listening
 - conflict resolution
 - interpersonal communication
 - negotiating solutions
 - group dynamics
 - access and use of interpreters
- factors that facilitate and inhibit communication including cognitive and physical disability
- information technology use in professional communication
- principles underpinning nursing documentation including legal obligations
- principles, processes and practices of open disclosure in line with the Australian Open Disclosure Framework
- medical terminology used in clinical situations and relevant to enrolled nurse practice
- sensory losses and appropriate nursing responses
- social media policies relevant to nursing practice.

Assessment Conditions

To be eligible to apply for registration as an enrolled nurse and to practice in Australia, each applicant must complete a Diploma of Nursing program accredited by the Australian Nursing and Midwifery Accreditation Council (ANMAC) and approved as ‘an approved program of study’ by the Nursing and Midwifery Board of Australia (NMBA) in accordance with the Enrolled Nurse Accreditation Standards.

For more detail visit <https://www.ahpra.gov.au>.

Skills must be demonstrated in the workplace or in a simulated environment as specified in the performance evidence that model industry operating conditions including access to real people for simulations and scenarios in enrolled nursing work.

Assessors must satisfy the Standards for Registered Training Organisations’ requirements for assessors.

Assessors must also hold current registration as a registered nurse with the Nursing and Midwifery Board of Australia (NMBA).

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>