



Australian Government

HLTAMB014 Transport non-emergency patients under operational conditions

Release: 2

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Modification History

Release	Comments
Release 2	This version was released in <i>HLT Health Training Package release 4.1</i> . Updated Assessment Conditions to permit assessment to be performed in simulation.
Release 1	This version was released in <i>HLT Health Training Package release 3.0</i> and meets the requirements of the 2012 Standards for Training Packages. Minimal changes to the elements and performance criteria. New evidence requirements for assessment including volume and frequency requirements. Supersedes HLTAMBT301B

Application

This unit describes the skills and knowledge required to load, unload and drive vehicles safely to transport non-emergency patients to and from a facility or service. It includes using communication equipment and checking vehicles and equipment in order to restock and remedy faults.

This unit applies to pre-hospital/out-of-hospital health care workers.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand Standards and industry codes of practice.

Elements and Performance Criteria

ELEMENT

PERFORMANCE CRITERIA

Elements define the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Prepare and check vehicle and equipment

1.1 Check vehicle and equipment systematically and comprehensively based on a local vehicle checklist or inventory

1.2 Conduct vehicle checks on a regular basis according to organisation procedures to ensure continuing serviceability of vehicle and equipment

ELEMENT**PERFORMANCE CRITERIA**

	1.3 Ensure interior and exterior cleanliness of vehicle in accordance with organisation policies and procedures for minimisation of infection risk to both non-emergency personnel and patients 1.4 Maintain vehicle operating stock to acceptable minimum and maximum levels 1.5 Maintain vehicle and equipment according to established clinical guidelines and protocols
2. Ensure faults in vehicle and equipment are remedied	2.1 Identify and report general nature of fault and liaise with organisation to remedy fault 2.2 Assess risk of further damage to malfunctioning vehicle or equipment against patient care priorities, and communicate decisions to appropriate workers 2.3 Rectify minor faults where possible 2.4 Establish need for additional or replacement resources, and communicate to appropriate personnel
3. Convey and receive information using necessary modes of communication	3.1 Update knowledge to ensure communication techniques and procedures are consistent with relevant legislation and established clinical guidelines and protocols 3.2 Notify appropriate receiving facility according to local standard non-emergency patient transport procedures
4. Load, unload and secure non-emergency patient and other specific personnel for transportation	4.1 Load and unload patient, consistent with safe work practices and organisation policy and procedures 4.2 Check with patient that appropriate support or assistance during loading or unloading is being undertaken 4.3 Transport appropriate personnel to accompany the patient, where such a need has been identified and there is a capacity to do so, in accordance with established clinical guidelines/protocols 4.4 Organise and secure equipment in accordance with relevant Australian Standards, legislation and organisation policies and procedures

ELEMENT**PERFORMANCE CRITERIA****5. Drive vehicle**

5.1 Drive vehicle in a manner that avoids exacerbation of patient's condition

5.2 Drive vehicle under operational conditions in a low risk manner and according to legal requirements

5.3 Ensure communication is established between driver and patient or patient care officer to ensure effective observation and patient care during transport

5.4 Consult map or Global Positioning System (GPS) accurately when required

5.5 Take the most efficient route by monitoring factors likely to cause delays or route deviations

Foundation Skills

The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

No Equivalent Unit

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>

Assessment Requirements for HLTAMB014 Transport non-emergency patients under operational conditions

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Performance Evidence

The candidate must show evidence of the ability to complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the job role. There must be evidence that the candidate has:

- checked the safety of transport vehicle and safely transported 3 different non-emergency patients under operational conditions including loading and unloading.

Knowledge Evidence

The candidate must be able to demonstrate essential knowledge required to effectively complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the work role. This includes knowledge of:

- methods of loading and unloading non-emergency patients
- organisation policy and procedures for vehicles used for transportation of non-emergency patients, equipment in vehicles and vehicle checks
- relevant acts, regulations and organisation policies procedures related to transport of non-emergency patients including:
 - manual handling and lifting
 - care and/or restraint of patient during transportation – for example a patient with a mental health condition or a child
 - non-emergency patient care procedures during transportation
 - State/Territory road rules and regulations when driving emergency vehicles

- stock inventory and the safe storage and disposal of pharmacological products
- use of communications equipment and systems, and knowledge of relevant procedures
- vehicle and non-emergency resources organisation operating procedures.

Assessment Conditions

Skills must be demonstrated in an operational vehicle used for the transport of non-emergency patients. This may be in the workplace or in a simulated environment on 3 separate occasions. Driving skills must have been demonstrated at least once using simulation prior to any demonstration in the workplace.

Assessment must ensure the use of:

- suitable facilities, resources and equipment as per local governing body including:
- transport vehicle (emergency or non-emergency)
- communication protocols, devices and equipment used in emergency vehicles
- modelling of industry operating conditions including access to real people when using simulations and scenarios to demonstrate transporting non-emergency patients.

Non-emergency patient is defined as an individual that requires transport, but may not require active treatment by a clinician while en route to a receiving facility (i.e. hospital) - simulation.

Assessors must satisfy the Standards for Registered Training Organisations (RTOs) 2015/AQTF mandatory competency requirements for assessors.

Links

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<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>