



Australian Government

Assessment Requirements for HLTAMB006

Assign and coordinate ambulance service resources

Release: 1

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Modification History

Release	Comments
Release 1	This version was released in <i>HLT Health Training Package release 3.0</i> and meets the requirements of the 2012 Standards for Training Packages. Merged HLTAMBC402C/HLTAMBC403C Significant changes to the elements and performance criteria. New evidence requirements for assessment including volume and frequency requirements. Removal of pre-requisites

Performance Evidence

The candidate must show evidence of the ability to complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the job role. There must be evidence that the candidate has:

- demonstrated computer literacy on 3 occasions including:
 - using communication equipment and systems
 - assigning and coordinating resources
 - ensuring appropriate communication with staff
 - using keyboarding skills to enable accurate data input and extraction
 - entering data with speed and accuracy when updating and maintaining records
- coordinated and managed ambulance resources for the following 5 situations:
 - urgent
 - non-urgent
 - routine – scheduled bookings
 - incidents when the involvement of other emergency and/or non-emergency services is needed
 - incident involving multiple casualties
- used problem solving skills for the above 5 situations including:
 - using available resources
 - analysing information and making decisions that ensure the most efficient and effective use of resources.

Knowledge Evidence

The candidate must be able to demonstrate essential knowledge required to effectively complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the work role. This includes knowledge of:

- local standard emergency operation procedures and organisational communication protocols
- working knowledge of the geographical area
- ambulance service resources available for assignment
- critical incident stress debriefing (CISD) team and peer support
- communications equipment and systems use in line with communication protocols
- available resources and their application:
 - road
 - aviation
 - maritime
- other emergency services and their function:
 - Fire
 - Police
 - State Emergency Services (SES)
- other non- emergency services and their function:
 - voluntary organisations
 - utilities
 - community services departments
- known factors requiring emergency services including organised events such as demonstrations, marches and sporting, music, social and holiday events
- how to maintain records of ambulance service coordination activities and other supplementary resources used for an incident or situation
- management of major incidents according to organisation protocols and procedures.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions. The following conditions must be met for this unit:

- use of suitable facilities, resources and equipment as per local governing body including:
 - communication protocols, equipment and systems
 - agency dispatch protocols and procedures.

Assessors must satisfy the Standards for Registered Training Organisations (RTOs) 2015/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>