



Australian Government

**Assessment Requirements for
HLTAHW019 Deliver primary health care
programs for Aboriginal and/or Torres
Strait Islander communities**

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Modification History

Release	Comments
Release 2	Updated: • assessor requirements statement • foundation skills lead in statement • licensing statement • modification history to reflect 2012 standards Equivalent outcome.
Release 1	This version was released in <i>HLT Health Training Package release 1.0</i> and meets the requirements of the 2012 Standards for Training Packages. Significant changes to elements and performance criteria. New evidence requirements for assessment, including volume and environment requirements.

Performance Evidence

The candidate must show evidence of the ability to complete tasks outlined in elements and performance criteria of the unit, manage tasks and manage contingencies in the context of the job role.

There must be evidence that the candidate has:

- delivered and maintained at least one primary health care program to Aboriginal and/or Torres Strait Islander communities, including:
 - undertaking health checks relevant to the program content area
 - implementing screening procedures
 - explaining and describing procedures and illnesses/disorders to clients using clear, simple, culturally appropriate language
 - promoting healthy lifestyles
 - offering brief interventions as required to support individual client health
 - observing, obtaining and interpreting client information in relation to health issues, behaviour and health services

- communicating and negotiating as required with colleagues, community members and other agencies and negotiating with them as required
- reading and writing reports
- interpreting simple statistics, charts and test results relevant to the program
- preparing written documentation relevant to the program
- using computer-based and/or paper-based client record systems
- demonstrating client confidentiality at all times when handling client information obtained in writing or verbally
- evaluated at least one health care program by:
 - working with groups in the community to seek input and feedback on health services
 - ensuring the program addresses specific client and community needs for guidance, support and information
 - ensuring delivery is consistent with community needs, values and beliefs.

Knowledge Evidence

The candidate must be able to demonstrate essential knowledge required to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the identified work role.

This includes knowledge of:

- organisational policies and procedures and legislation or regulations relating to:
 - client confidentiality
 - referral, including various levels of urgency, and follow-up of client
 - mandatory reporting
 - notifiable communicable diseases
 - limits of own ability and authority
 - reporting procedures
 - documentation
- health screening and surveillance methods relevant to the area/region, including:
 - use of equipment
 - testing procedures
 - interpretation and analysis of results of testing
 - 'normal' range of results
 - record-keeping for effective follow-up and management
- occupational health and safety practices and procedures relevant to the work (e.g. manual handling)
- contact details of available health and support services in the region and how to access them
- evaluation methodology

Assessment Conditions

Skills must be demonstrated working:

- in a health service or centre
- as part of a multidisciplinary primary health care team
- with Aboriginal and/or Torres Strait Islander clients and communities.

In addition, simulations and scenarios must be used where the full range of contexts and situations cannot be provided in the workplace or may occur only rarely. These are situations relating to emergency or unplanned procedures where assessment in these circumstances would be unsafe or is impractical.

Simulated assessment environments must simulate the real-life working environment where these skills and knowledge would be performed, with all the relevant equipment and resources of that working environment.

Assessors must satisfy the Standards for Registered Training Organisations (RTOs) 2015/AQTF mandatory competency requirements for assessors.

Assessment must be undertaken by a workplace assessor who has expertise in this unit of competency and who is:

an Aboriginal and/or Torres Strait Islander Health Worker or:

- accompanied by an Aboriginal and/or Torres Strait Islander person who is a recognised member of the community with experience in primary health care

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>