



**Australian Government**

# **HLT47825 Certificate IV in Optical Dispensing**

# HLT47825 Certificate IV in Optical Dispensing

## Modification History

Release	Comments
1	This qualification was first released in HLT Health Release 10.0.

## Qualification Description

This qualification reflects the role of optical dispensers who dispense and supply optical appliances as prescribed by optometrists and ophthalmologists in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice. Optical dispensers practise in a range of environments including optical dispensaries, optometric practices and laboratories. They may be self-employed or employed by another optical dispenser, an optometrist, a major optical dispensing organisation or other retailer.

To achieve this qualification, the candidate must have completed at least 100 hours of direct client contact work in an optical dispensing environment as detailed in the Assessment Requirements of units of competency. The total number of hours may be applied collectively across all units of competency that include the requirement for workplace hours.

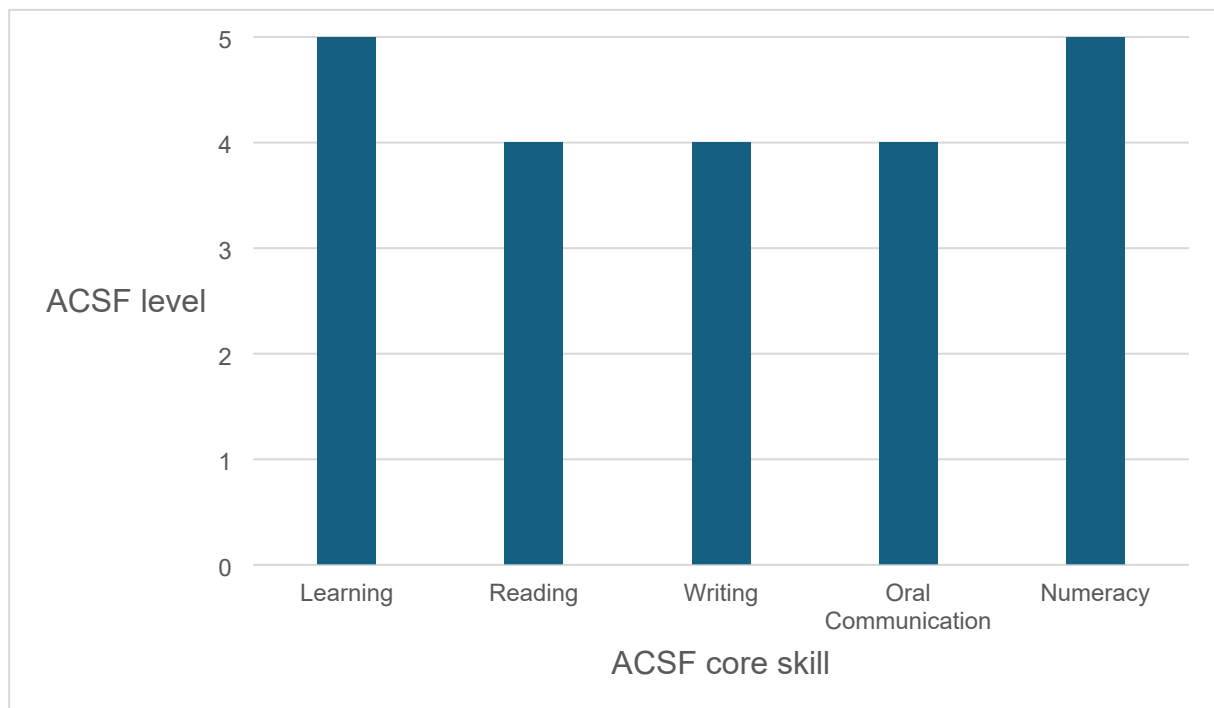
*This qualification supports industry accreditation as a dispensing optician in New Zealand.*

## Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

## Foundation Skills Outcomes

The foundation skills outcomes in this qualification are outlined below.



Digital literacy outcomes are included in the Companion Volume Implementation Guide.

## Entry Requirements

This qualification has no entry requirements.

## Packaging Rules

Total number of units = 12

- 9 core units
- 3 elective units, consisting of:
  - at least 2 units from the electives listed below
  - remaining 1 unit from the electives listed below or from any currently endorsed Training Package or accredited course.

Elective units must ensure the integrity of the qualification's Australian Qualification Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome.

Core units	
HLTOPD006	Assist with optical appliance selection and maintenance
HLTOPD007	<i>Dispense single vision optical appliances</i>
HLTOPD008	<i>Dispense advanced optical appliances</i>

HLTOPD009	Dispense atypical and complex optical prescriptions
HLTOPD011	Process and manage optical appliance orders
HLTWHS001	Participate in workplace health and safety
BSBOPS304	Deliver and monitor a service to customers
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people

*Units listed in italics have mandatory workplace requirements.*

<b>Elective units</b>	
<b>Optical</b>	
HLTOPD010	Edge and fit optical appliances
<b>Work health and safety</b>	
HLTWHS003	Maintain work health and safety
BSBWHS332 X	Apply infection prevention and control procedures to own work activities
<b>Business operations</b>	
BSBOPS301	Maintain business resources
BSBOPS305	Process customer complaints
BSBOPS404	Implement customer service strategies
<b>Personal effectiveness</b>	
BSBP402	Develop personal work priorities
<b>Sales</b>	
SIRWSLS002	Analyse and achieve sales targets
SIRXSLS001	Sell to the retail customer
<b>Customer engagement</b>	
CHCCCS020	Respond effectively to behaviours of concern

SIRXCEG001	Engage the customer
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
<b>Inventory and merchandising</b>	
SIRRINV001	Receive and handle retail stock
SIRRMER003	Coordinate visual merchandising activities
<b>Support</b>	
BSBXTW301	Work in a team
MSMSUP390	Use structured problem-solving tools

## Pre-requisite Requirements

There are no pre-requisites associated with units packaged in this qualification.

## Mandatory Workplace Requirements

Unit of competency	Mandatory workplace requirement
HLTOPD007 Dispense single vision optical appliances	The candidate must perform the activities outlined in the performance criteria of this unit during a period of at least 100 hours of direct client contact work in a clinical workplace.
HLTOPD008 Dispense advanced optical appliances	The candidate must perform the activities outlined in the performance criteria of this unit during a period of at least 100 hours of direct client contact work in a clinical workplace.

## Qualification Mapping Information

Previous Code and Title	Equivalence	Comments
HLT47815 Certificate IV in Optical Dispensing	Not-Equivalent	Changes to packaging rules, total number of units reduced from 14 to 12. Significant changes to core and elective units.

## Links

Companion volumes, including implementation guides, are found on the national training register - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>.