



Australian Government

HLT21020 Certificate II in Medical Service First Response

Release: 4

HLT21020 Certificate II in Medical Service First Response

Modification History

Release	Comments
Release 4	Release 4. Supersedes and is equivalent to HLT21020 Certificate II in Medical Service First Response release 3. Minor change to update Infection Control unit of competency.
Release 3	Release 3. Supersedes and is equivalent to HLT21020 Certificate II in Medical Service First Response release 2. Minor change to update Infection Control unit of competency.
Release 2	Release 2. HLT21020 Certificate II in Medical Service First Response supersedes and is equivalent to Release 1. HLT21020 Certificate II in Medical Service First Response. Minor changes. Mapping Table notes updated for the superseded qualification HLT21015 Certificate II in Medical Service First Response.
Release 1	Release 1. HLT21020 Certificate II in Medical Service First Response supersedes and is not equivalent to HLT21015 Certificate II in Medical Service First Response.

Qualification Description

This qualification reflects the role of first medical response workers or volunteers who provide initial care to patients. These people provide basic first aid and emergency responses in the pre-hospital or out-of-hospital environment.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Packaging Rules

9 units must be completed:

- 5 core units
- 4 elective units, consisting of:
 - at least 2 units from the electives listed below
 - up to 2 units from the electives listed below or from any other current endorsed Training Package or accredited course.

The selection of electives must be relevant to the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Note: Unit marked with * has a prerequisite HLTAID011 Provide First Aid.

Core units

CHCDIV001	Work with diverse people
HLTAID011	Provide first aid
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

Elective units

BSBMED301	Interpret and apply medical terminology appropriately
BSBWOR203	Work effectively with others
CHCCOM005	Communicate and work in health or community services
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG001	Work legally and ethically
HLTAAP001	Recognise healthy body systems
HLTAAP002	Confirm physical health status
HLTAID013	Provide first aid in remote or isolated site
HLTAID014	Provide advanced first aid
HLTAID015*	Provide advanced resuscitation and oxygen therapy
HLTOUT007	Transport non-emergency patients under operational conditions
HLTWHS005	Conduct manual tasks safely

Qualification Mapping Information

Supersedes and is not equivalent to HLT21015 Certificate II in Medical Service First Response.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>