



Australian Government

FWPCOT2264 Follow quality and product care procedures in forest and wood products operations

Release: 1

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Modification History

Release	Comments
Release 1	This version released with Forest and Wood Products Training Package Version 7.0

Application

This unit of competency describes the skills and knowledge required to follow and monitor the quality procedures applying to own work and product output in the forest and wood products industry.

The unit applies to individuals working in a broad range of roles and operations in the forest and wood products industry in which there is a focus on maintaining quality and product care.

All work must be carried out to comply with workplace procedures, according to state/territory health and safety regulations, legislation, standards and industry codes of practice that apply to the workplace.

No licencing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Common Technical (COT)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Prepare for the work task	1.1 Determine job requirements from work order or instruction, and where required check with appropriate personnel 1.2 Confirm workplace quality system requirements and procedures

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	related to work task 1.3 Confirm forest or wood product specification requirements with appropriate personnel 1.4 Confirm workplace safety and environmental protection procedures relevant to work task 1.5 Identify, assess and take actions to mitigate hazards and associated risks related to the work task 1.6 Establish and maintain communication with others while preparing to undertake and implementing work task 1.7 Inspect and assess forest or wood products visually before processing or completion of handling
2. Follow forest or wood product care procedures during the work task	2.1 Assess visual appearance of the processed forest or wood product and monitor product quality to ensure compliance with product specifications and quality standards and to minimise waste 2.2 Identify problems associated with forest or wood product quality as they occur and promptly take remedial action or report problem to appropriate personnel 2.3 Complete quality and product care reports according to workplace procedures

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Extract key information from workplace documents on forest or wood product features and characteristics
Writing	Prepare routine quality reports using required format, language and structure
Oral communication	Employ active listening and questioning to confirm work instructions
Numeracy	Read routine graphical and statistical data related to forest or wood product quality

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
FWPCOT2264 Follow quality and product care procedures in forest and wood products operations	FWPCOR2207 Maintain quality and product care	Updated unit title Reworded Elements and Performance Criteria Reworded Foundation Skills Minor changes to Performance Evidence and Knowledge Evidence Updated Assessment Conditions	Equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47>

Assessment Requirements for FWPCOT2264 Follow quality and product care procedures in forest and wood products operations

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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that, for one work period/shift, the individual has identified and followed workplace quality requirements while performing personal work tasks related to a forest or wood products operation.

In performing this activity, the individual has:

- confirmed quality requirements for the work task with supervisor
- inspected products processed during the work period/shift visually to ensure they meet product specifications and quality requirements
- identified and corrected quality problems or escalated issues to supervisor
- prepared quality and product care reports.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- workplace quality and product care requirements and procedures in forest or wood products operations:
 - communicating product requirements and work output
 - product care and processing
 - identifying and resolving faults with product
 - minimising waste
 - recording and reporting workplace information
- forest or wood product specifications:
 - customer requirements
 - industry standard
 - enterprise standards
- environmental protection requirements related to forest or wood products operations:

- identifying environmental risks and associated hazards
- safely disposing of or recycling/re-using waste material as appropriate
- minimising carbon emissions
- minimising impact of the use of machinery and equipment on the environment
- mathematical procedures for estimating and measuring forest or wood product against specifications
- requirements of quality systems that may apply to product care and quality in forest or wood products operations
- assessing visual appearance of forest or wood products according to workplace procedures and nature of the product
- work health and safety policies and procedures relevant to forest or wood products operations:
 - personal protective equipment and clothing
 - safety equipment
 - first aid equipment
 - hazard identification and risk control
 - fatigue management
 - elimination of hazardous materials and substances
 - identifying hazards in the work process and assessing and controlling their risk
 - manual handling techniques.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - skills must be demonstrated in a forest or wood products work environment or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - materials and equipment relevant to the work task being performed
- specifications:
 - workplace health, safety and environmental policies and procedures applicable to work task to be carried out
 - workplace quality requirements and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

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