



Australian Government

FSKLRG002 Identify strategies to respond to short and simple workplace problems

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with FSK Foundation Skills Training Package Version 2.0.

Application

This unit describes the skills and knowledge required to identify short and simple workplace problems and propose strategies to respond to the problems.

An individual performing these tasks works alongside an expert or mentor where prompting and advice can be provided as needed.

This unit applies to individuals who use, or are preparing to use, learning skills to complete workplace activities. This includes existing workers and individuals preparing for employment through vocational education and training. This unit can be integrated and contextualised with vocational training to support achievement of vocational competency.

The unit is aligned to, but does not fully address, the Australian Core Skills Framework (ACSF) learning core skill indicators .01 and .02 at level 1 in the workplace and employment domain of communication.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Unit Sector

Learning

Elements and Performance Criteria

Element	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Identify short and simple problems affecting own work	1.1 Identify a range of workplace problems that may routinely arise 1.2 Identify and select a workplace problem for review 1.3 Identify possible factors contributing to identified problem

Element	Performance Criteria
2. Propose problem solving strategies	2.1 Identify strategies to respond to a selected workplace problem 2.2 Identify appropriate resources or tools that may be required to solve selected problem
3. Review problem solving strategies	3.1 Seek feedback from expert or mentor on proposed strategy 3.2 Identify alternative or additional approaches or factors for resolving identified problem

Foundation Skills

This section describes language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

Skill	Description
Oral Communication	Follows short, explicit instructions or direction

New Topic (185)

Supersedes and is equivalent to FSKLRG02 Identify strategies to respond to basic workplace problems.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=f572fe10-a855-4986-9295-3852c771f178>