



Australian Government

Assessment Requirements for FNSSUP414 Develop and apply knowledge of aged care

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 2.0.

Performance Evidence

Evidence of the ability to:

- research current information about aged care services and apply in response to queries from clients
- convey and explain a range of information about aged care including calculations involved in aged care fees and Centrelink and/or Department of Veterans' Affairs (DVA) entitlements
- use effective and sensitive communication strategies appropriate to the client when providing general information on aged care
- refer clients to sources of further information on aged care issues.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- explain how the aged care system in Australia is structured
- identify the process to gain access to aged care services
- provide an overview of the types of aged care accommodation and services available
- explain the estate planning considerations affecting aged care and its impact on retirement planning decisions
- describe the importance of the family home when accessing aged care services
- outline the general process of appointing a power of attorney and when this would be required
- explain the importance of non-financial and emotional decisions and their impact on family decision-making related to aged care
- outline the various independent living services available in retirement.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the superannuation field of work and include access to:

- office equipment, technology, software and consumables
- financial services and aged care information
- organisational policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>