



Australian Government

Assessment Requirements for FNSPIM425 Facilitate recovery and return to life

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- facilitate recovery and return to life for at least three personal injury clients.

In the course of the above, the candidate must:

- follow organisational policies, protocols and procedures within limits of own role.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- key features of organisational policies and procedures, industry codes of practice and legislative and regulatory requirements relating to personal injury and return to life case management
- key physiology, psychosocial and biological conditions of personal injury and related treatment services to support return to life
- types of return to life strategies and their processes, including:
 - return to work
 - return to community
 - return to health
 - recovery
- key principles, processes and practices of developing and facilitating return to life plans, strategies and case management
- organisational systems and applications required for the facilitation of return to life and recording and distribution of information.
- stakeholders involved in case conferencing and their role, including in development and monitoring of return to life strategies

- contributing factors to a holistic approach to recovery, wellbeing and service development and delivery, including:
 - social
 - socioeconomic
 - demographic
 - emotional
 - physical
 - cognitive
 - cultural and spiritual
- roles and functions of service providers and third parties in the return to life process, including:
 - personal injury case managers
 - organisational personnel
 - medical and health professionals
- strategies for conducting effective case conferences.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- clients
- office equipment, technology and software
- organisational records, policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>