



Australian Government

Assessment Requirements for FNSPIM424 Assist personal injury clients with job placement

Release: 2

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Modification History

Release	Comments
Release 2	This version first released with FNS Financial Services Training Package Version 6.1. Version created to amend mapping error.
Release 1	This version first released with FNS Financial Services Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- assist at least three different personal injury clients with job placement.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- key features of organisational policies and procedures, and legislative and regulatory requirements relating to job placement activities for injured people
- negotiation techniques and approaches to assist injured persons to recognise and accept available areas of employment
- techniques to identify issues impacting job placement opportunities
- resources available to assist clients with job search activities, including key roles and functions of stakeholder groups available to support injured people with job placement
- industry-standard tools relating to assisting personal injury clients with job replacement
- job search skills and techniques for clients, including:
 - resume development
 - interview techniques
 - job applications
 - job search tools
 - strategies for contacting employers
- methods for communicating disabilities to employers
- types of documentation to support clients' job placement

- computer applications and organisational systems used to extract and distribute job placement information.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- client
- office equipment, technology and software
- organisational records, policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>