



Australian Government

Assessment Requirements for FNSPIM417 Analyse and manage medical indemnity claims

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 2.0.

Performance Evidence

Evidence of the ability to:

- Collate, analyse and research medical indemnity claims information
- Assess claim to determine causation, apportion liability and determine quantum for medical indemnity claims.
- Document decisions and update records.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- identify and explain key features of relevant regulatory requirements and industry codes of practice relating to medical indemnity claims
- describe the types and key features of medical indemnity insurance policy coverage and terms and conditions
- outline risk management in the medical indemnity context
- outline organisational procedures for medical indemnity claims evaluation including the use of case law
- explain organisational systems and administrative requirements for data entry and filing including coding requirements
- describe the organisation's methodology for determining causation and apportioning liability
- outline requirements of health practitioners in providing expert medical evidence including qualifications and experience
- list and describe key legal terminology used in the medical indemnity sector
- provide a brief overview of the principles of cost estimating in claims assessments
- describe analysis tools used to assess medical indemnity claims and to calculate losses or damages
- describe organisational arrangements for delegations of authority.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the personal injury management field of work and include access to :

- office equipment, technology, software and consumables
- organisational records, policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>