



Australian Government

Assessment Requirements for FNSPIM416 Work effectively in the medical indemnity sector

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 2.0.

Performance Evidence

Evidence of the ability to:

- access, source and maintain current information relating to medical indemnity legislation, regulations and codes of practice as required
- research key legal and medical information relevant to own role
- consult with stakeholders demonstrating a sound knowledge of the medical indemnity sector and the processes involved.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- outline the key steps in the medical indemnity claims process including consultation and negotiation
- describe the roles and responsibilities of key stakeholders and participants in medical indemnity within Australia including:
 - public and private health systems
 - medical professionals
 - allied health practitioners
 - insurance companies
 - legal service providers
- identify key medical indemnity federal, state and territory authorities and their roles and responsibilities including:
 - independent health services commissions (state and territory)
 - Australian Health Practitioner Regulation Agency (AHPRA)
 - health practitioner professional associations and registration boards including the Australian Medical Association (AMA)

- Health and Disability Services Complaints Office (HADSCO)
- coroner and coroners court in relevant jurisdiction
- WorkCover authorities
- explain the role of patient consent in medical indemnity
- describe hospital processes and reporting requirements for managing clinical risk including adverse medical incidents and investigations
- explain the general process for litigation relating to medical indemnity claims
- provide an overview of medical indemnity claims processes within the Australian court system including the role of coronial inquests
- identify the rules relating to causation and damage in medical negligence
- list and define key legal terminology used in the medical indemnity sector
- describe the key features of:
 - relevant industry codes of practice
 - organisational policies and procedures
 - relevant medical indemnity legislative and regulatory requirements including the Civil Liability Act and the Privacy Act.

Assessment Conditions

- • Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the personal injury management field of work and include access to: office equipment, technology, software and consumables
- organisational records, policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>