



Australian Government

Assessment Requirements for FNSPIM405 Facilitate a return to work

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- follow organisational policy, protocols and procedures within limits of own role
- work collaboratively with colleagues, relevant stakeholders and other services
- understand the nature of the personal injury to determine and evaluate the needs of the injured person
- facilitate and monitor return to work strategies for clients or cases.

Note: if a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- identify the key impact of diversity on service strategy development and delivery
- outline the key physiology and psychosocial features of personal injury
- discuss the key principles and practices of case management
- describe the key features of processes and practices of developing and facilitating a return to work plan
- identify and describe relevant care needs of common personal injuries
- interpret and identify key features of relevant:
 - legislation and industry codes
 - policies, protocols and practices of the organisation in relation to the work role
- describe own work role and responsibilities, and organisational personnel and mechanisms that can be accessed for support
- describe the role and function of various health professionals and other service providers
- describe the role of relevant parties in case conferencing and in the development and monitoring of return to work strategies
- analyse strategies for conducting effective case conferences.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the personal injury management field of work and include access to:

- office equipment, technology, software and consumables
- organisational records, policy and procedures.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>